

C-M-L Telephone Cooperative, Assn. Privacy Policy

1. Introduction

Welcome to C-M-L Telephone Cooperative, Assn. (referred to as "we," "us," or "our"). We are committed to protecting your privacy and ensuring that your personal information is handled with care. This Privacy Policy explains how we collect, use, share, and safeguard your personal information.

2. Information We Collect

We collect various types of personal information to provide and manage our services effectively. This information may include:

- **Personal Identification Information:** Name, address, phone number, email address.
- **Financial Information:** Payment details and transaction history related to membership fees and other services.
- **Usage Data:** Information about how you interact with our website or services, including IP addresses and browser types.

3. How We Use Your Information

We use your personal information for the following purposes:

- **Membership Management:** To process your membership application, manage your account, and communicate with you about your membership status.
- **Service Delivery:** To provide and improve our services, including handling transactions and responding to your inquiries.
- **Communication:** To send you updates, newsletters, and information relevant to your membership or our cooperative's activities.
- **Compliance:** To comply with legal obligations and protect our rights and interests.

4. Information Sharing

We do not sell or rent your personal information to third parties. We may share your information with:

- **Service Providers:** Third-party vendors who assist us in operating our cooperative or providing services (e.g., payment processors, IT support). These providers are required to maintain the confidentiality of your information.
- **Legal Requirements:** When required by law, regulation, or legal process, or to protect our rights, property, or safety, or that of our members or others.

5. Data Protection

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. This includes:

- **Security Measures:** Secure data storage, encryption, and regular security audits.
- **Access Controls:** Restricting access to personal information to authorized personnel only.

6. Your Rights

You have the following rights regarding your personal information:

- **Access:** You can request access to the personal information we hold about you.
- **Correction:** You can request corrections to any inaccuracies in your personal information.
- **Deletion:** You can request the deletion of your personal information under certain conditions.
- **Opt-Out:** You can opt out of receiving marketing communications by following the instructions in those communications or contacting us directly.

7. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to enhance your experience on our website. Cookies help us understand how you use our site and improve our services. You can control cookies through your browser settings.

8. Policy Updates

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date. We encourage you to review this policy periodically.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

- **Email:** contactus@cmltelephone.com
- **Phone:** (712) 443-8222
- **Mailing Address:** 208 Eagle St - PO Box 18 - Meriden, IA 51037

Thank you for being a valued member of C-M-L Telephone Cooperative, Assn.