



Financial assistance through the Lifeline program is available to help those who qualify, to afford and maintain either telephone service or broadband internet access service, or bundled services. As of December 1, 2019, the Lifeline federal government monthly bill credit (benefit) for phone service was reduced to \$7.25 *per qualified household, not per person*. If you subscribe to the Lifeline internet service the monthly credit is \$9.25 *per qualified household, not per person*. If you qualify, your household can get Lifeline for phone or internet service, but not both.

Qualifying for Lifeline is the first step, for an eligibility check and enrollment to apply for the Lifeline program, or if you already get Lifeline and received a notice that said you need to recertify you are able to do this through the National Verifier's online consumer portal, which is available at [www.checklifeline.org](http://www.checklifeline.org). To apply for the Lifeline program by using a paper application form (also found on the website), fill out the required sections of this form, initial every agreement statement, and sign on page 6. Mail the form to this address: USAC Lifeline Support Center P.O. Box 7081 London, KY 40742.

Due of all the frequent changes being made to Lifeline, and because of the increased involvement of FCC, USAC and the IUB, the former "Lifeline Brochure" co-sponsored by the ICA and the IUB is no longer being offered. Instead, please refer to the [IUB Lifeline webpage](#)